

## Service Mechanical Technician

### **Company Overview:**

Fori Automation is an Innovative Expanding Global Supplier of Automated Assembly Equipment for the Automotive and Aerospace Industries and **we are seeking a Service Mechanical Technician**. Headquartered in Shelby Twp. Michigan, Fori also has manufacturing facilities locate in Mexico, Korea, Germany India, Brazil, and China. Our global customer base includes both the Automotive and Aerospace OEM final assembly plants, Tier One suppliers to the OEMS, as well as other non-automotive customers.

The Macomb County Department of Planning & Economic Development recently awarded Fori Automation the first ever "Diversification Award", for successfully growing its non-automotive and & aerospace business. Fori Automation, Inc., has been recognized by "Crains Detroit Business" for being on the "FASTEST 50" list of expanding and providing new jobs.

**Basic Function:**On-site support for installation, de-bug, and final buyoff to customer specifications relative to Fori Automation equipment.

### **Duties and Responsibilities:**

- ◆ Lead/direct, as required, plant personnel during debug/start-up of machines to verify mechanical machine functionality is correct and complete.
- ◆ Assist service manager and other departments to answer product related technical questions from customer.
- ◆ Assist in local and non-local service calls and installations.
- ◆ Train customer personnel on machine functionality and proper start-up and debug of our standard machines.
- ◆ Review checklist and open issue list prior to installation to assure the service technician(s) are lined-up.
- ◆ Assist with our standard manuals to develop a more technically complete and user-friendly service manual.
- ◆ Participate in meeting as required with the project manager and department supervisors to line-up installation plans and review all open-issues prior to shipment.
- ◆ Create and develop improvement ideas and review with managers for approval and implementation.
- ◆ Communicate with customers while on site to give updates to objectives.
- ◆ Write service work orders and job site status reports.
- ◆ Supervise installation, de-bug, and buyoff activities at customer locations.
- ◆ Coordinate necessary resources for installations, focusing on kits, warranty, etc.
- ◆ Document changes to Fori equipment on prints and return updates to appropriate engineering department.
- ◆ Work with site manager to assure proper flow of daily activities at customer locations.
- ◆ Hands on for installations/service calls/warranty.

**Education:**High School Diploma required

**Experience:**-Journeyman Machine Builder or equivalent required

-10 years as Machine Builder

-5 years of de-bugging and installing new machines

### **Summary & Requirements:**

- ◆ Willing to travel to Support Installations and service calls (on-call 24/7 while on installs).
- ◆ Microsoft office/excel capabilities.

### **Position Includes:**

- ◆ Global exposure
- ◆ Healthcare

# FORi AUTOMATION INC.

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